

NYSIF eFroi – A Faster Way for Claims Resolution



What is it?

eFroi is the Electronic First Report of Injury form provided by NYSIF for an employer to complete after a reportable workplace injury has occurred. As part of their adoption of the new eClaims requirements being implemented by the New York State Workers' Compensation Board, NYSIF is now recommending that all employers begin using the eFroi system, as it will be mandated in the future and the paper C-2 Form will become obsolete.

What are the benefits of using eFroi over the C-2?

With the NYS Workers' Compensation Board beginning their eClaims implementation, it is only a matter of time before the paper C-2 Form used to report a work-related injury or illness is completely phased out. The eFroi system is meant to ease the claims filing process, and policyholders will notice significant improvements including:

- ◇ Improving the delivery of benefits to injured workers in a timely manner
- ◇ Lowering the high costs associated with handling, processing, and scanning paper documents
- ◇ Reducing duplicate claims form filings
- ◇ Improving data collection for system oversight and future policymaking
- ◇ Decreasing the amount of time it takes for claims information to become available
- ◇ Providing the seamless processing of information from the initial claims reporting source to the proper jurisdiction

Not only does eFroi help eliminate errors, but the system has already proved how reliable it is! When Superstorm Sandy struck New York and the surrounding areas in 2012, eFroi never stopped working, and despite the devastation in New York, employers were still able to file their Workers' Compensation Claims!

It is our recommendation that all policyholders begin using eFroi when filing their Workers' Compensation Claims going forward. For your convenience, a direct link to eFroi can be found on our website in the Client Service Center, under [Workers' Compensation Claims Forms](#).

As always, our representatives are able to assist with any claims questions that you may have. Contact an Innovative Risk Concepts Representative today for more information on the eFroi System at 201-652-2015.

Innovative Risk Concepts, Inc.

Workers' Compensation Group and Program Managers

To remove your name from our mailing list, please [click here](#).

Questions or comments? Email us at sales@irocgroup.net or call 201-652-2015.

**Delays can be costly
when it comes to
Workers' Compensation!
Start using eFroi today!**

